



**Approved
Auto Repair**

AAA Member Benefits

*This business is annually inspected and approved by AAA.
When you present your AAA membership card, you are entitled to:*

- ◆ **FREE MAINTENANCE INSPECTION** — On request, your vehicle will be inspected at no charge for items that most frequently contribute to roadside breakdowns. When you pick up your vehicle you will receive a written recommendation of any needed maintenance or repairs.
- ◆ **WRITTEN ESTIMATE** — You will be provided a written estimate of the cost of all work to be performed on your vehicle. The cost of the work performed may not exceed the estimate by more than 10 percent unless authorized by you in advance. Local and state regulations take precedence where they exceed these requirements.
- ◆ **WARRANTY** — Unless otherwise specified in writing prior to the start of work, all repairs (both parts and labor) are guaranteed for a minimum of 24 months or 24,000 miles, whichever comes first, under normal operating conditions.
- ◆ **RETURN OF PARTS** — As evidence of work performed, all replaced parts will be returned to you, provided you request them at the time you deliver your vehicle for service. Parts that must be returned to the manufacturer under a warranty or exchange program are excluded, but must, on request, be available for inspection when you pick up your vehicle.
- ◆ **PRIORITY SERVICE** — When your vehicle is towed to this facility by AAA, by prior arrangement the shop will assess your vehicle and make repairs or provide a repair estimate within one hour of arrival, assist you in obtaining alternate transportation as needed, and give you a AAA discount on the work performed.
- ◆ **DISPUTE RESOLUTION** — AAA will investigate any dispute between you (a AAA member) and this facility. AAA's resolution decision is binding on this facility, but you are not bound by AAA's decision and may seek recourse through other avenues.

If you have any comments concerning this facility, please contact:

1-866-AAA-CARE

